



BOOKING POLICY

BASANT NIWAS • HOME STAY • DAYAL BAGH, AGRA

1. Valid government photo ID is mandatory at check-in.
2. Standard check-in/check-out timings apply. Early or late requests depend on availability and may include extra charges.
3. Booking confirmation is subject to room availability and advance payment, if applicable.
4. Guests are requested to maintain a peaceful and family-friendly environment.
5. Smoking, alcohol, drugs, non-vegetarian food, and prohibited substances are strictly not allowed.
6. Damages caused to furniture, fittings, or property items will be chargeable.
7. Outside visitors are not permitted inside guest rooms without prior permission.
8. Homemade food, tea, coffee, and parking facilities are available for guests.
9. Reservation amount once paid is non-refundable and non-adjustable.
10. Management reserves the right to refuse admission in case of misconduct or violation of property rules.
11. Cancellation and refund policies may vary depending on booking duration and dates.
12. For booking assistance, special requests, or group stays, please contact us via Phone or WhatsApp.

Basant Niwas Home Stay • Contact via Phone / WhatsApp for Assistance