

Grievance Redressal Policy

Disclosures with respect to Research Services

Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent at Vineetchawla01@hotmail.com

Alternatively, the Investor may call on +91 9021335051

The client can expect a reply within 5 days of approaching the Research Analyst.

In case client is not satisfied with our response they can lodge grievance with SEBI at <https://scores.sebi.gov.in/dashboard> or may also write to the office of SEBI.

If the client is still not satisfied with the outcome, they can initiate dispute resolution through the ODR Portal. <https://smartodr.in/intermediary/login>

Name of Research Analyst: Vineet Ashwinikumar Chawla

Mob: 9021335051

Email: Vineetchawla01@hotmail.com

The abovementioned details would facilitate the complainants to approach the concerned IA/RA before filing complaint to SEBI. It is noticed that due to insufficient/incorrect information on IA/RA website, the complainants are not able to approach the concerned IA/RA before filing complaint to SEBI.

Further, in the absence of the website, such IA/RA shall display the matrix in all their offices and send emails containing the matrix to their clients.

In the absence of website:

- a) For new clients onboarded, enlisted IAs and RAs shall send an email containing the above matrix within seven days of on-boarding.
- b) For existing clients, enlisted IAs and RAs shall send the above matrix through email by January 03, 2025.

All the IAs and RAs are advised to take a note of the same and ensure compliance.